



## Is Outlook Based Decision Making Tiring You?

Business Users use Microsoft Outlook as their primary information and decision-making interface. Since Outlook is not connected to enterprises applications, users constantly switch from their Outlook screens to other application screens, hunting for the data they need.

Businesses suffer with disconnected Outlook due to:

1. Frequent loss of users' context results in an irritable and frustrated user
2. Loss of user productivity due to time wasted in collecting relevant data
3. Unavailability of real time data at decision points causes risky decisions



## Make Outlook Your Preferred Interface

Get Extensio and enable real time access to enterprise data within users' Outlook screens. No switching of screens, no loss of context, all enterprise data right there in a single Outlook screen!

With Extensio enabled Outlook, business users:

1. Take decisions with confidence, with easy access to real-time enterprise data
2. Interact with ERP-based business processes, with no training
3. Gain productivity with reduction in data-hunting and screen-juggling time

## Connect Microsoft Outlook to Enterprise Application

**Extensio Outlook Bar**

**Information Services for the user**

**Service Input**

**Service Response from Enterprise Sources**

**Extensio Side Bar**

No	Req. No.	Date	Material No.	Material Desc
1	1230	02/09/2006	CVB-UT-3432	Belt SPA 1107
2	1241	03/09/2006	CGF-HD-12399	Bearing 6222
3	1232	07/09/2006	CVB-UT-3432	Track Motor SI

Req. No.	1230
Date	02/09/2006
Raised By	Del Sharon
Material No.	CVB-UT-3432
Material Desc	Belt SPA 1107
Units	2
Value	5,000.00

## Extensio Technology for Microsoft Outlook

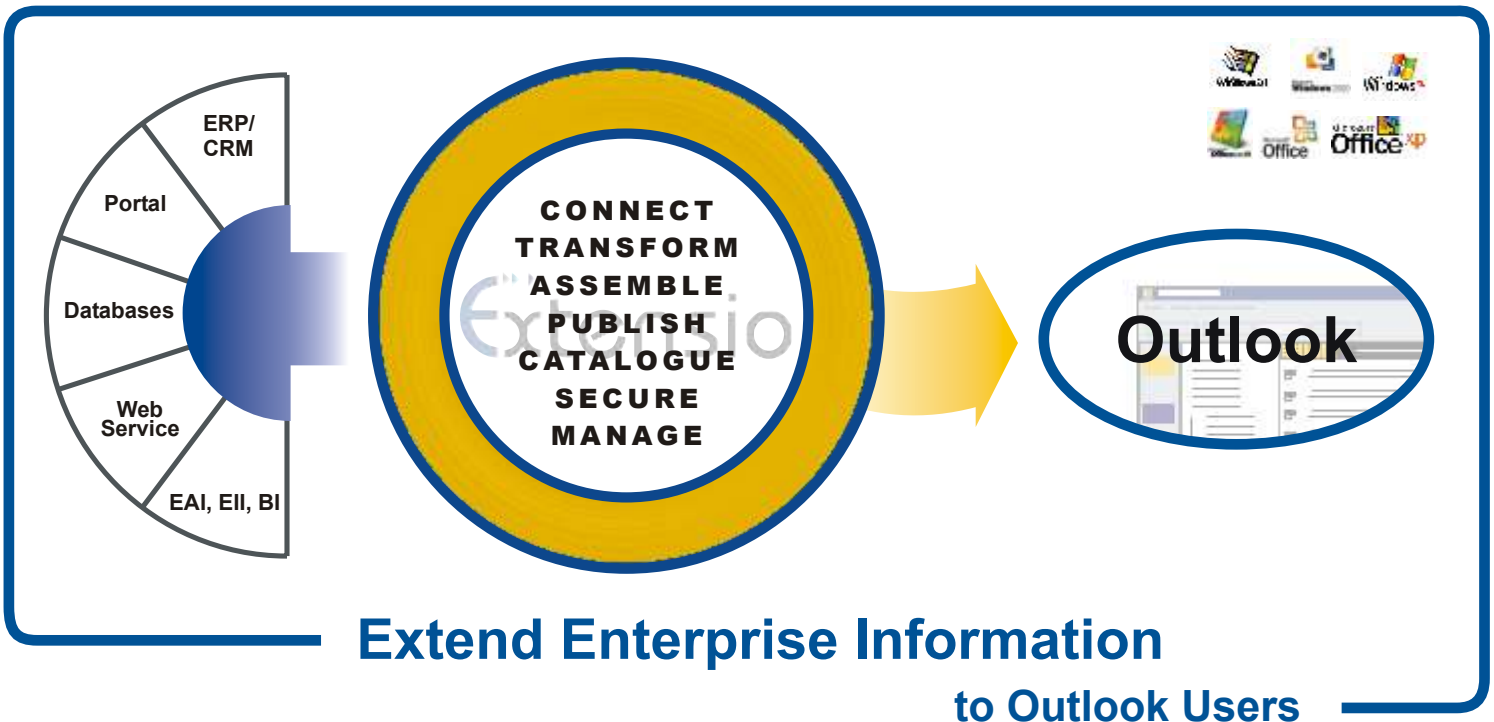
**Extensio Extender for Microsoft Outlook:** An Outlook add-in that installs a toolbar on the users Outlook screens and a query/update mechanism that fetches real-time data in a Sidebar on the Outlook screen. The Extensio Extender for Outlook connects with Extensio Information Delivery Server on XML/HTTP and provides read/write access to various enterprise data sources within the Outlook interface screen.

**Extensio Information Delivery Server:** A SOA-based J2EE Information delivery engine that delivers information services containing data from multiple sources. It uses XML based service rules to query, filter, transform, aggregate and update the back-end data sources using various back-end adapters. The information services can then be consumed by multiple front-ends such as Outlook, Excel, Desktop, and Mobile. Easy to install, it integrates easily with customer's security infrastructure.

**Extensio Studio:** A browser-based development environment that enables developers to build and test information services that fetch data from various repositories. Services built once for any front-end can quickly be reused for other front-ends. Studio supports data validation, transforms, filters, and custom processing using Java, Javascript, and XML.

**Extensio Back-end Adapters:** Components that connect to back-end data sources such as databases, packaged applications, data warehouses, portals, XML, Web Services, EAI, EII, Excel, e-mail, and flat files. Customers choose appropriate adapters depending upon the repositories that they need to connect and integrate.

## Extensio Architecture Diagram



### Extensio for Microsoft Outlook

**Supported Desktop OS:**  
Windows 98, NT, 2000, XP

**Supported Microsoft Office:**  
Office 2000, 2003, XP

### Extensio Technology Adapters

**Databases:**  
Oracle, IBM DB2, MySQL  
Microsoft SQL Server & Access  
Internet & Portals  
XML & Web Services  
LDAP & Email  
Excel & Flat files

### Extensio Application Adapters

SAP R/3  
J D Edwards  
webMethods  
IBM MQ Series